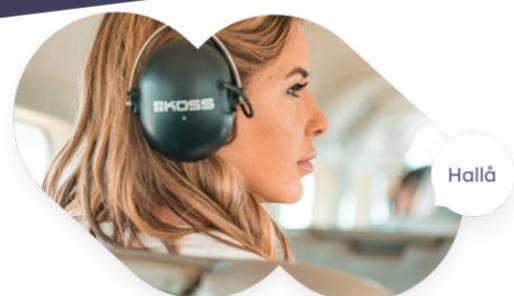


Need help logging in to your QuaQua meeting?

Follow this checklist to get started



QuaQua essentials*

Make sure you meet these requirements before your next attempt to log-in.

- ✓ Only use Google Chrome as browser for QuaQua meetings
- ✓ Use a laptop or desktop pc with i5 Quad processor (or higher)
- ✓ Connect with a fast and stable internet connection (min. 8MB/sec)
- ✓ Always use a headset (preferably with microphone)



[Check here](#) if your computer has the latest version of Chrome



[Click here](#) to check your internet connection

*You won't be able to participate actively to the meeting if you don't meet these requirements!

A clean start

Close all applications, browsers and VPN connections,
Reconnect all your devices,
Open Chrome, paste the meeting link and enter the meeting.

Audio & channel set-up

First time user?

Chrome will ask for permission to use your camera and microphone. **Don't skip this step!**

Or select the  icon on the left of your URL bar to grant permission if needed.

Channels & relais

You will have to select your **outgoing A/B channels** when logging in. Next, you can choose which languages you want to hear in **relais**. These are your incoming languages.



Need to change your relais? Edit this in the settings menu

You still can't access your QuaQua meeting?

Try again with an **incognito window**:

- > Go to the right of your address bar
- > tap More 
- > Choose 'New Incognito window'



Contact us on interpreters@quaquameeting.com